

Buidheann Tigheadas Loch Aillse agus an Eilein Sgitheanaich
 Lochalsh Skye Housing Association
ANNUAL RETURN ON THE CHARTER
PEER GROUP REPORT 2015/2016

| Landlord Name | Total Number of Homes | Average weekly rent increase | 2 Apt - Average weekly rent | 3 Apt - Average weekly rent | 4 Apt - Average weekly rent | 5+ Apt - Average weekly rent |
|--|-----------------------|------------------------------|-----------------------------|-----------------------------|-----------------------------|------------------------------|
| | | % | | | | |
| Scotland average | Not available | Not available | £70.39 | £71.55 | £77.60 | £85.98 |
| Aberdeenshire Housing Partnership | 912 | 2.5 | £87.16 | £91.15 | £107.94 | £119.46 |
| Albyn Housing Society Ltd | 2,803 | 1.2 | £68.65 | £77.68 | £85.12 | £95.59 |
| Lochalsh & Skye Housing Association | 625 | 1.0 | £66.16 | £71.91 | £79.33 | £84.21 |
| Clydesdale Housing Association Ltd | 739 | 1.8 | £68.79 | £72.73 | £79.56 | £91.76 |
| Dunbritton Housing Association Ltd | 773 | 1.0 | £66.43 | £74.17 | £80.82 | £87.98 |
| East Lothian Housing Association Ltd | 1,231 | 2.1 | £74.14 | £83.29 | £92.02 | £102.32 |
| Eildon Housing Association Ltd | 2,147 | 1.7 | £69.95 | £81.22 | £86.84 | £94.63 |
| Forth Housing Association Ltd | 750 | 0.0 | £67.67 | £75.29 | £82.49 | £88.38 |
| Fyne Homes | 1,476 | 2.0 | £68.61 | £79.19 | £90.29 | £97.88 |
| Hjaltland Housing Association Ltd | 630 | 1.8 | £75.60 | £83.14 | £87.27 | £99.13 |
| Homes for Life Housing Partnership | 275 | 1.0 | £71.90 | £81.52 | £87.35 | |
| Lochaber Housing Association Ltd | 639 | 1.8 | £76.84 | £78.00 | £84.93 | £97.35 |
| Loreburn Housing Association Ltd | 2,236 | 0.0 | £70.21 | £82.59 | £91.85 | £100.82 |
| Moray Housing Partnership Ltd, The | 481 | 2.5 | £67.71 | £82.21 | £88.92 | £100.18 |
| Orkney Housing Association Ltd | 704 | 1.9 | £71.74 | £76.47 | £82.05 | £90.55 |
| Pentland Housing Association Ltd | 492 | 2.4 | £54.46 | £63.28 | £79.42 | £90.62 |
| Rural Stirling Housing Association Ltd | 546 | 1.5 | £67.38 | £76.30 | £83.59 | £90.71 |
| West Highland Housing Association Ltd | 742 | 1.5 | £73.55 | £85.67 | £94.57 | £112.22 |
| The Highland Council | 13,899 | 1.9 | £61.11 | £66.78 | £74.95 | £83.53 |

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| Landlord Name | % of homes meeting the Scottish Housing Quality Standard | Hours to complete emergency repairs | Days to complete non-emergency repair | % of non-emergency repairs completed right first time | % of repairs appointments kept |
|--|--|-------------------------------------|---------------------------------------|---|--------------------------------|
| | % | Hours | Days | % | % |
| Scotland average | 92.8 | 5.1 | 7.5 | 91.3 | 94.4 |
| Aberdeenshire Housing Partnership | 98.6 | 2.3 | 7.8 | 95.8 | N/A |
| Albyn Housing Society Ltd | 79.3 | 3.9 | 4.5 | 99.0 | N/A |
| Lochalsh & Skye Housing Association | 99.5 | 3.4 | 3.9 | 96.9 | 100.0 |
| Clydesdale Housing Association Ltd | 78.2 | 2.3 | 4.8 | 94.8 | N/A |
| Dunbritton Housing Association Ltd | 95.1 | 5.1 | 6.0 | 89.4 | N/A |
| East Lothian Housing Association Ltd | 96.3 | 1.7 | 7.2 | 90.9 | 91.0 |
| Eildon Housing Association Ltd | 90.0 | 1.3 | 4.8 | 90.4 | N/A |
| Forth Housing Association Ltd | 99.1 | 2.0 | 5.3 | 97.8 | N/A |
| Fyne Homes | 96.4 | 2.2 | 6.2 | 86.7 | N/A |
| Hjaltland Housing Association Ltd | 99.5 | 5.5 | 5.1 | 94.8 | N/A |
| Homes for Life Housing Partnership | 98.3 | 1.9 | 5.4 | 89.7 | 90.7 |
| Lochaber Housing Association Ltd | 98.4 | 4.7 | 5.1 | 97.6 | N/A |
| Loreburn Housing Association Ltd | 96.4 | 8.6 | 8.3 | 92.9 | 98.1 |
| Moray Housing Partnership Ltd, The | 100.0 | 2.1 | 8.3 | 87.8 | N/A |
| Orkney Housing Association Ltd | 100.0 | 1.1 | 10.7 | 93.9 | N/A |
| Pentland Housing Association Ltd | 77.8 | 1.9 | 7.3 | 87.0 | N/A |
| Rural Stirling Housing Association Ltd | 100.0 | 2.6 | 5.2 | 91.8 | N/A |
| West Highland Housing Association Ltd | 98.5 | 6.3 | 6.8 | 86.2 | 77.2 |
| The Highland Council | 90.8 | 7.9 | 7.5 | 95.3 | 93.3 |

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| Landlord Name | Cases of anti-social behaviour, per 100 homes, reported in last year | % of anti-social behaviour cases resolved within target |
|--|--|---|
| | | % |
| Scotland average | Not available | 86.6 |
| Aberdeenshire Housing Partnership | 4.2 | 100.0 |
| Albyn Housing Society Ltd | 3.4 | 56.2 |
| Lochalsh & Skye Housing Association | 3.8 | 37.5 |
| Clydesdale Housing Association Ltd | 24.5 | 88.4 |
| Dunbritton Housing Association Ltd | 6.2 | 97.9 |
| East Lothian Housing Association Ltd | 16.1 | 52.0 |
| Eildon Housing Association Ltd | 4.4 | 70.5 |
| Forth Housing Association Ltd | 10.8 | 100.0 |
| Fyne Homes | 5.0 | 100.0 |
| Hjaltland Housing Association Ltd | 11.6 | 83.6 |
| Homes for Life Housing Partnership | 6.2 | 100.0 |
| Lochaber Housing Association Ltd | 4.5 | 100.0 |
| Loreburn Housing Association Ltd | 6.0 | 70.9 |
| Moray Housing Partnership Ltd, The | 6.0 | 100.0 |
| Orkney Housing Association Ltd | 8.7 | 85.2 |
| Pentland Housing Association Ltd | 1.8 | 100.0 |
| Rural Stirling Housing Association Ltd | 9.5 | 90.4 |
| West Highland Housing Association Ltd | 2.3 | 94.1 |
| The Highland Council | 15.1 | 81.0 |

| % of rent collected | % of rent due not collected due to homes being empty | Average days to let house |
|---------------------|--|---------------------------|
| | | Days |
| 99.5 | 1.0 | 35.4 |
| 100.0 | 0.3 | 15.1 |
| 98.9 | 0.7 | 29.4 |
| 99.6 | 0.2 | 6.9 |
| 98.3 | 0.4 | 12.5 |
| 104.1 | 0.1 | 6.2 |
| 99.0 | 0.4 | 19.1 |
| 98.8 | 0.9 | 29.4 |
| 107.2 | 0.0 | 1.3 |
| 98.4 | 2.3 | 56.3 |
| 104.6 | 0.1 | 6.5 |
| 100.5 | 0.3 | 20.2 |
| 100.2 | 0.2 | 9.8 |
| 99.4 | 0.5 | 14.7 |
| 100.0 | 0.4 | 26.0 |
| 99.7 | 0.4 | 11.0 |
| 100.0 | 0.3 | 19.9 |
| 100.1 | 0.2 | 12.4 |
| 106.4 | 0.3 | 8.1 |
| 98.5 | 1.0 | 47.1 |